

Frequently Asked Questions

BioField Reader with Dongle Protection - BFRDP

Is my Dongle for one device?

The plug-in dongle (plugs into USB port) allows the BFRDP program to run. The dongle can be taken out and plugged into another device (computer) so that the program can run on it. You can only use one computer at a time, but the dongle gives you flexibility to move between computers.

Do I need to be connected to the internet to use BFR8DP?

No.

What happens if I want to use BFRDP on more than one device?

You can only use one computer at a time, but the dongle gives you flexibility to move between computers. If you need to use 2 computers at the same time, then you will need to purchase two dongles.

What do I need to get started with BFRDP?

You need a computer, a camera, a Biofield Reader program and a specially programmed dongle which allows the BFR program to run. See [Suitable Cameras](#).

What are the technical specifications?

Windows XP (SP3), Vista, W7, W8, W10.

Dedicated Graphics Card: minimum 1GB

Memory (RAM): minimum 4GB

BFR works with most standard desktop and laptop systems.

***BFR8DP does not run on Apple Mac.** You will need to purchase the Licence Key (CM) version if you want to use a Mac. BFR8CM with Licence Key works within the Windows compartment on Mac.

While BFR is a flexible system that is designed to work with many external devices, no guarantee is given for reliability or compatibility with any particular computer or device.

We have a 30 days Returns policy so that if the software does not suit your needs you can return it. Please see our [Returns/Refunds Terms and Conditions](#) for more details.

Does BFRDP work with touch screens?

Although BFRDP has not been designed for use with Windows touch screens, many users find that it functions well on a touch screen once they have reduced the font size for screen resolution. Otherwise the mouse can be used as normal. It works with Windows operating systems.

Does BFR work with iPads and mobile phones?

BFR does not work on iPads or on mobile phones.

How do I install BFR?

This is quick and easy. First you need to download the BioField Reader DP program from our website. You can install the program on all the computers which you want to use. We send you further details of links etc when you purchase.

Can I use laptop and desktop?

Either type of computer will work. Some users prefer the portability of a laptop, while others use a desktop. BFR works with most standard desktop and laptop systems with Windows operating system.

What if my dongle is faulty?

All Hardware products sold by Resolutions are covered by a 2 (Two) Year Warranty unless otherwise specifically stated. In the event of a failure of a BFR Dongle, it must be sent back to Resolutions for replacement unless otherwise stated. We will replace a faulty Dongle within two years of purchase on receipt of the Dongle from the original purchaser along with proof of purchase. Please see our [Returns/Refunds Terms and Conditions](#) for more details.

What if I damage my dongle?

Please contact us.

What if I lose my dongle?

Unfortunately, we are unable to replace a lost dongle. We advise you to insure your program in case of loss.