

## FAQ BioField Reader with Licence Key Protection - BFRCM

### Is my Licence Key for one device?

Your Licence Key allows you to install BFRCM on one device. This can be a laptop or desktop.

### Do I need to be connected to the internet to use BFRCM?

Yes. Internet access is required for regular checks. The Licence allows only one computer to be registered and from time to time checks online to confirm the code is correct. This type of security is very strong and negates the need for a plug-in dongle.

### What if I lose my computer or it is stolen? Do I have to buy another Licence?

You must contact us as soon as you know that you have lost/had your computer stolen. We will cancel the Licence Key you had previously, so that it no longer works, and issue you with another.

### What if my computer stops working. Do I need to buy another licence?

No, you can install your BFRCM on another device using the same Licence Key.

### What happens if I want to use BFRCM on two devices?

If you already have one Licence Key for BFRCM we will provide you with another Licence Key at a generous discount. This must be registered in your name and cannot be rented or sold to anyone else.

Please email us [enquiries@resolutions.org.uk](mailto:enquiries@resolutions.org.uk) or see the Products page of our [website](#) for details of our latest offers on purchasing second Licence Keys.

### What do I need to get started with Biofield Reader(BFRCM)?

You need a computer, a camera and BFRCM program.

### What are the technical specifications?

Windows XP (SP3), Vista, W7, W8, W10.

Dedicated Graphics Card: minimum 1GB

Memory (RAM): minimum 4GB

BFRCM runs on Mac OS X within the Windows compartment.

BFRCM works with most standard desktop and laptop systems.

While BFRCM is a flexible system that is designed to work with many external devices, no guarantee is given for reliability or compatibility with any particular computer or device. We have a 30 days Returns policy so that if the software does not suit your needs you can return it. Please see our [Cancellations and Refunds](#)

### Does BFRCM work with touch screens?

Although BFRDP has not been designed for use with Windows touch screens, many users find that it functions well on a touch screen once they have reduced the font size for screen resolution. Otherwise the mouse can be used as normal. It works with Windows operating systems. It does not work with iPads.

### How do I install BFRCM?

BFRCM is installed by internet download. No CD or security dongle is required. During the purchase you will be given the Licence Key which will enable you to use your BFRCM program. Internet access is required for regular checks

### Can I use laptop and desktop?

Either type of computer will work. Some users prefer the portability of a laptop, while others use a desktop. BFR works with most standard desktop and laptop systems with Windows operating system. Note: BFRCM will not run on a Tablet or mobile phone. It has not been designed for touch screen programs. BFRCM will run on Mac OS X within the Windows compartment.