

Resolutions' Service and Support

We aim to make using your BioField Imaging software as easy and enjoyable as possible.

Technical Support

Please note that we are not able to sort out problems which you may have with regard to your computer's normal functioning. Unfortunately, it is not possible for us to know remotely how your computer is configured. We will do our best to help with the more common problems which users of our software have. Contact us via email; biofieldimaging@gmail.com

30 Day Money Back Guarantee

This way you can choose to keep your system because you like it and not because you are 'stuck' with it. Please see our latest *Cancellations and Refunds* document which can be viewed on the footer of all the pages on our website for details.

Warranty

All software products sold by Resolutions are covered by a 90 days Warranty. If your System Software is found to be faulty within 90 days of purchase, then return it to us. Please see our latest *Cancellations and Refunds* document which can be viewed on the footer of all the pages on our website for details.

Updates

We are continually enhancing and improving our BioField Imaging Software. As we do so, we provide updates. Minor updates are in the form of free downloads. Major upgrades and new versions will incur an upgrade fee.

Contact Us

If you have any questions about our: products; how to pay; refunds, or your order, please email us at biofieldimaging@gmail.com or call us from UK 07985 144106 International ++44 7985 144106.

Resolutions' Support Team aims to reply to all emails within 48 hours if received during normal office hours.

Resolutions' normal office hours are: Monday to Friday from 9:00a.m. to 5:00 p.m. GMT (excludes Holidays). Please note there may be delays during Holiday times.