

Service and Support

We aim to make using your BFR system as easy and enjoyable as possible.

Technical Support:

On the web: Contact us via email enquiries@resolutions.org.uk you will receive a quick response.

28 Day Money Back Guarantee: This way you can choose to keep your system because you like it and not because you are 'stuck' with it. Please see our terms and conditions for details of this offer.

Warranty: All Hardware products sold by Resolutions are covered by a 2 (Two) Year Warranty. If your System Dongle is found to be faulty we will replace it at no charge. See Terms and Conditions.

Updates: We are continually enhancing and improving the BFR software. As we do so, we provide updates. Minor updates are in the form of free downloads. Major updates and new versions will incur an upgrade fee.