

Resolutions' Service and Support

We aim to make using your BioField Imaging software as easy and enjoyable as possible.

Technical Support

Contact us via email: enquiries@resolutions.org.uk for technical support for your BioField Imaging software.

30 Day Money Back Guarantee

This way you can choose to keep your system because you like it and not because you are 'stuck' with it. Please see [Cancellations and Refunds](#) for details

Warranty

All software products sold by Resolutions are covered by a 90 days Warranty.

If your System Software is found to be faulty within 90 days of purchase then return it to us. Please see [Cancellations and Refunds](#) for details.

Updates

We are continually enhancing and improving our BioField Imaging Software. As we do so, we provide updates. Minor updates are in the form of free downloads.

Major upgrades and new versions will incur an upgrade fee.

Contact Us

If you have any questions about our: products; how to pay; refunds, or your order, please email us at enquiries@resolutions.org.uk or contact us by mail at: Resolutions, Meadowcroft, Scoulton, Norwich, Norfolk, NR9 4AQ United Kingdom.

Resolutions' Support Team aims to reply to all emails within 48 hours if received during normal office hours.

Resolutions' normal office hours are: Monday to Friday from 9:00a.m. to 5:00 p.m. GMT (excludes Holidays). Please note there may be delays during Holiday times