

Frequently Asked Questions

Licence Key

Is my Licence Key for one device?

Your Licence Key allows you to install BFR on one device. This can be a laptop or desktop.

What if I lose my computer or it is stolen? Do I have to buy another Licence?

You must contact us as soon as you know that you have lost/had your computer stolen. We will cancel the licence key you had previously, so that it no longer works, and issue you with another.

What if my computer stops working. Do I need to buy another licence?

No, you can install your BFR on another device using the same Licence Key. It will then no longer work on your previous computer.

What happens if I want to use BFR on two devices?

If you already have one Licence Key for BFR we will provide you with another Licence Key at a generous discount. This must be registered in your name and cannot be rented or sold to anyone else.

Please email us enquiries@resolutions.org.uk or see the Products page of our [website](#) for details of our latest offers on purchasing second Licence Keys.

Do I need to be connected to the internet to use BFR?

Yes. Internet access is required for regular checks. The Licence allows only one computer to be registered and from time to time checks online to confirm the code is correct. This type of security is very strong and reduces the need for a plug-in dongle.

What do I need to get started with Biofield Reader(BFR)?

You need a computer, a camera and Biofield Reader program

What are the technical specifications?

Windows XP (SP3), Vista, W7, W8, W10.

Dedicated Graphics Card: minimum 1GB

Memory (RAM): minimum 4GB

BFR runs on Apple Mac within the Windows compartment.

BFR works with most standard desktop and laptop systems.

While BFR is a flexible system that is designed to work with many external devices, no guarantee is given for reliability or compatibility with any particular computer or device. We have a 30 days Returns policy so that if the software does not suit your needs you can return it. Please see our [Cancellations and Refunds](#)

Does BFR work with touch screens?

BFR software has not been designed for use with touch screens (for example, Windows touch screen) but operates with a mouse or touch pad. It works with Windows operating systems. It does not work with iPads.

How do I install BFR?

BioField Reader is installed by internet download. No CD or security dongle is required. During the purchase you will be given the licence number which will enable you to use your BFR program. Internet access is required for regular checks

Can I use laptop and desktop?

Either type of computer will work. Some users prefer the portability of a laptop, while others use a desktop. BFR works with most standard desktop and laptop systems with Windows operating system. Note: BFR will not run on a Tablet or mobile phone. It has not been designed for touch screen programs. BFR will run on Mac within the Windows compartment